

Bryan C. and Jo M. Arnestad

November 23, 2009

HP Associates
31139 Via Colinas #204
Westlake Village, CA 91362

To Whom it May Concern:

We would like to take this opportunity to thank you for the restoration of the fire damage to our garage and home.

Your company was on the scene the following morning along with our insurance company's adjuster. This was the first time we had ever been involved in a fire. The men from your company acted professionally and gave us lots of information about what your company would do to help us get our home repaired.

The restoration only took a couple of months. I was at the house almost every day to see the progress. Every worker that I talked to was friendly and they all worked hard to get our house back in order.

We had some upgrades done to the flooring, over and above what the insurance company paid for. Bruce took time out of his busy day to meet me at the tile store to help pick out tile. He has a keen eye for what would look good together. His advice was extremely helpful during the whole process. Bruce kept in contact with me during the whole time of the restoration.

Once again, thank you for all that you have done for us. We have a better house now than we did when the fire started!

Sincerely,



Jo M. Arnestad