

Jim & Karen Bell

October 1, 2009

HP & Associates

1351 Tottenham Court
Oak Park, CA. 91377

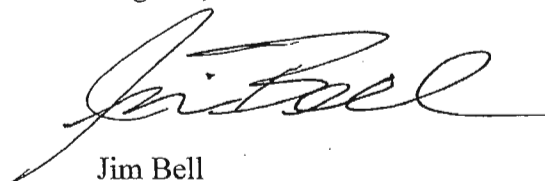
Dear Sirs,

I want to take this opportunity to thank you for the outstanding job H P & Associates did on our home located in . The trauma and horrible experience of watching your home burn is beyond words, but that was only the beginning. The nightmare did not end when the flames were extinguished, dealing with the insurance carrier and finding the right contractor to do the repairs were critical.

I just wanted you to know that we did find the right contractor to repair our home when we selected HP & Associates. You were there immediately after the fire with comforting words and the assurance that everything was going to be alright. You took the time to actually listen to our concerns during the repair and kept us advised throughout the process. You repaired our home in a manner that made it better than it was before the fire which my wife and I are very grateful.

The level of service that you provided for my family did not end with the completion of the repair; you stood behind your work and made sure that everything was to our satisfaction. It is for all the reasons that I have listed that I have no reservations about highly recommending HP & Associates to anyone in need of a fair, efficient honest home or business contractor. My wife and I wish you and your company much success in the future.

Regards,



Jim Bell



JAMES H. BELL
OFFICE OF THE CITY ATTORNEY
Bureau Chief
Bureau of Investigation

City Hall East
200 N. Main St.
Room 500
Los Angeles, CA 90012