



BAB Operations, Inc.

DATE: September, 19, 1997

FROM: Daniel Albo

TO: Bruce Parton
HP Associates
29800 Agoura Hills Boulevard
Agoura Hills, CA 91301

RE: Big Apple Bagels. Thousand Oaks, CA & Calabasas, CA

Dear Bruce,

Just a little note to thank you and compliment you on these two very fast paced projects that you were able to bring to completion on time and on budget.

I appreciated the comfort and confidence level as well as the professionalism that I felt working with you from miles away. It was especially important to complete these projects on time because these new concept stores were being used as a critical marketing tool for an important trade show happening in Los Angeles at that time.

I must add that the stores looked great and that we received many compliments from upper management personnel that had the chance to visit them.

Again, thank you for your help and I hope that we have the chance to work again together in the very near future.

Daniel Albo, Construction Manager

A handwritten signature in black ink, appearing to read "Daniel Albo", with a horizontal line extending to the right.

Cc: Michael Evans, CEO
Tom Fletcher, COO
Paul Lutton, Facilities Director
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