



July 16, 2001

HP Associates, Inc.
Mr. Bruce Parton
29800 Agoura Road, Suite105
Agoura Hills, CA 91301

Peck
Dear Mr. Parton:

I want to take a few moments to thank you for the outstanding job that you did for New World Holdings on the remodeling of the Manhattan Bagel store located in Studio City. Duane Peck, our Senior Franchise Consultant, has been sending me digital pictures of the final fit out and the store looks great. You did everything that you said you would do and more. The project was completed on time and within budget without a raised voice. You and your field crew are true professionals. Your calm approach to crisis management is unique to this business.

I am looking forward to working with you again on our next project in Southern California. Please feel free to use us as a reference with any of your future clients.

Sincerely,

Frank A. Ali
Director of Construction

cc: Duane Peck

NEW WORLD COFFEE - MANHATTAN BAGEL, INC.

246 Industrial Way West, Eatontown, New Jersey 07724

Phone: 732-544-0155 Fax: 732-544-1315

E-mail: nwcb@worldnet.att.net

Subj: studio city construction update Date: 5/31/01 3:17:03 PM Pacific Daylight Time From: dpeck@bgls.com (Duane Peck) To: FAli@bgls.com (Frank Ali) CC: MPhillips@bgls.com (Mike Phillips), brucehpa@aol.com
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Met with Bruce Parton today who is projecting to call Friday for all Building/Health permits for a Monday. 6/4 inspection...which is right on schedule. Having seen many store build outs in my lifetime I have to say this has been a very smooth, seamless process from a construction point of view. Bagel case was removed today. It was the last major piece of equipment to be moved. All that remains is the equipment in use allowing for retail sales at the old location (non-essential for the move).. The remaining equipment is scheduled to go on Tuesday, with a Wednesday re-opening planned at the new site. I've been very impressed with Bruce's efforts/results.

----- Headers -----

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