

February 24, 2004

HP Associates, Inc.  
1351 Tottenham Ct,  
Oak Park, CA. 91377

Dear Bruce

I thought you might like to share this with some of your prospective clients.

In February 2002 I had a fire at my home, which caused substantial fire, water and smoke damage. Since I had never dealt with a contractor before I relied on a public adjuster to help me find a contractor to rebuild my home. Unfortunately the insurance company was slow to pay and the contractor I'd hired was so busy with other jobs very little work had been done on my house by May 2003 (15 months) that I had to find another contractor.

I contracted with Bruce Parton in late May 2003 and I knew right away that I had made the right decision. He contacted the local department of building and safety to let them know he'd taken over the job. The jobsite was cleaned up, building materials were delivered, and the rebuilding began immediately. When I visited the jobsite the workers knew what they were suppose to do, and it wasn't until the reconstruction was well underway that I realized Bruce was at the house or in contact with the workers every morning before they started work.

Bruce had me back in my home on August 1, 2003. The work was splendid. My friends and family could not believe that a project that started out so badly could turn out so nicely. I'm enclosing a copy of a real estate brochure with two pictures of the house. By the way I didn't sell the house after all, I just couldn't.

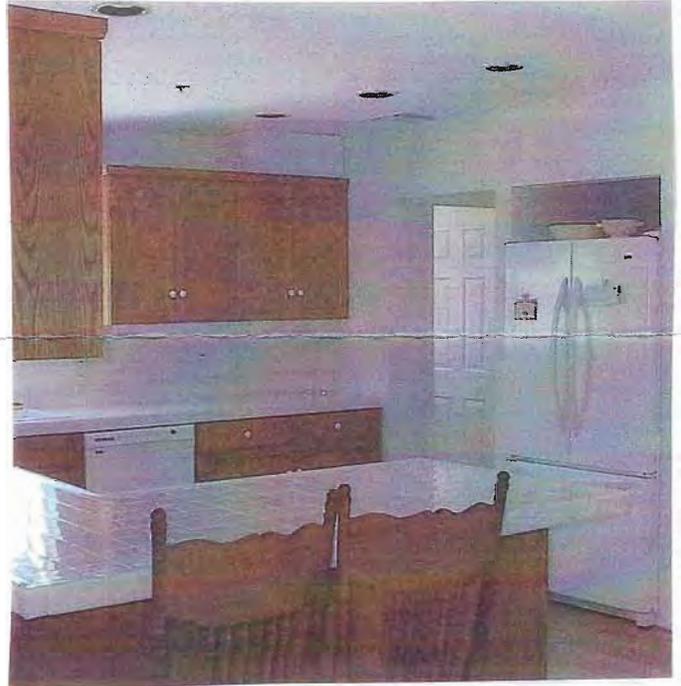
Thank you Bruce.

Sincerely

*Harold Miller*

# 740 Montgomery

**\$479,900**



- **Completely Redone--drywall, flooring, windows, roof...PLUS...**
- **New Kitchen with white tile countertops, new cabinets, light fixtures, wood flooring and appliances**
- **Fireplace in Living Room with beautiful surround**
- **4 Bedrooms, 2.5 baths**
- **2-car oversized garage with roll-up door and opener**
- **Much, Much More**

**CASTLE HILL REAL ESTATE**

**Barbara Hill, Broker**

**654-1097**