

Lester Salay

July 16, 2009

Greetings,

My name is Lester Salay and I have been engaged in the restoration and rebuilding of my families home located at _____, which sustained major damage to our home as a result of the Porter Ranch wild fires last year.

I am very grateful that I had the opportunity of working with Shelly Chaplin and "My Contractor" Bruce Parton both of whom made our lives easier through this troubled times in our lives.

Bruce had kept us informed on the progress and the "in's and outs" of the work being done and why.

Bruce had done everything that he said he would do and even went above and beyond the norm by affording us the maximum coverage and repairs paid through our Farmer Insurance company representative Joe La Brunda.

The fact that we were always kept in the loop made our stressful lives easier to live as we knew what was happening on a Regular/Daily basis.

Based upon the high quality and due diligence supplied by your company I wish to thank all those involved in our situation and those mentioned above.

I would, without hesitation, recommend Bruce and his crew and HP Associates to anyone requesting references and do submit that I would be willing to have anyone interested in your services contact me via E-Mail and give HP Associates the right to do so.

A HUGE "Thank You" to all at HP Associates and Farmers insurance for keeping us informed as to the rebuilding process as many companies simply do the minimum work required and do not form a personal working relationships with their clients.

Triple A +++ service !.

While I do hope that I will not need your services in the future (Smile) I am grateful once again to everyone we have had the pleasure of dealing with.

I am very impressed with the work and timely reconstruction of our home as directed by Bruce Parton, an individual who worked with us by providing honesty, integrity and sincere humanity shown to my Family.

I wish I could say more but I would simply be repeating myself ten fold.

We are very impressed with the work mentioned and we now own the most beautiful home on the block !

Sincerely,

Lester Salay
E-Mail: