

To Whom It May Concern:

We are writing to extol the very high qualities of HP Associates and Crosscheck Public Adjustors-

When our beautiful duplex was burned out in 2007 we were faced with an extremely reluctant insurance company and a very demanding architectural historical society- Between the rock and the hard place-

We felt we had no choice but to acquire the services of a public insurance adjustor and had the great good fortune to decide upon 'Crosscheck' who advised us to get a bid from Bruce at HP- We could see clearly that Bruce was the combination of artist and bulldog needed-

There is no smooth and easy path to completion in a task as great as this was but Bruce made it happen-

He argued with the historical society to be reasonable in their sometimes outlandish demands. He did out and out raging battle to make the insurance company step up and be honest- In this he was ably joined by the folks at Crosscheck-

If the rebuilding job had just been done in a workmanlike manner we would have no complaint but the work is very beautifully done- The highest quality-

We are very grateful to both Crosscheck and HP Associates for getting us back on our feet-

Patricia + VR Smith