

January 10, 2006

Joe & Evelyn Tanguma

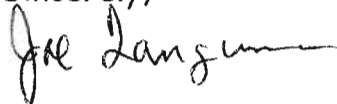
Dear Bruce,

We really appreciate the great job HP Associates did to renovate and repair our house after the recent fire.

You were so helpful at recommending how and where to store our possessions because we were under insured. You brought back the great look of our wood floors that we did not know existed under the carpet we had for so many years and drastically improved the value and look of our house.

What we most appreciated was the speed of your work because we so wanted to get home before Christmas and HP Associates made that happen. Thank you again for a job well done.

Sincerely,

A handwritten signature in black ink that reads "Joe Tanguma". The signature is written in a cursive style with a long horizontal flourish at the end.

Joe Tanguma