

Kayde Johnston

From: jamie [j]
Sent: Monday, May 10, 2010 5:08 PM
To: 'Kayde Johnston'
Subject: Recommendation

My husband and I had the unfortunate experience of suffering a house fire in July of 2009. The day of the fire your head is spinning, and you seem to run on automatic pilot. Where to live – what to do with the dogs – how do you secure your belongings, etc. You are also approached by many contractors hoping to obtain your business. Also your Insurance Company will be asking you to go with one of their selected contractors. HP Assoc. was one of the contractors present the day of the fire. They were also there, everyday for the next three days even though at that time we had not discussed HP doing the work. After much consideration, we decided to go with HP Assoc based upon their referrals, professionalism and thoroughness. We do not regret this decision to this day. HP worked with our insurance adjuster and fought for us for every necessary repair to the house. We were present during the reconstruction almost on a daily basis. If something didn't look right or we felt it needed some modification – HP was always quick to make the correction. HP did all the tedious interfacing with the insurance company and as a result of the excellent workmanship we moved back into our house seven months later. They were thorough, responsive and did excellent work. I would recommend them for any contracting jobs – large or small. Thanks for making a bad situation – more bearable....

Information from ESET NOD32 Antivirus, version of virus signature database 5103
(20100510)

The message was checked by ESET NOD32 Antivirus.

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