

PATRICIA AND ALAN KANASE

May 21, 2010

Bruce Parton  
**HP Associates, Inc.**  
31139 Via Colinas, Suite 204  
Westlake Village, CA 91362

Dear Bruce:

Thank you so much for all your hard work and for the superb job you did in restoring our home after the fire. The remodeled kitchen looks amazing. All your workmen did an amazing, perfect job and the clean up each day was top notch.

Thank you also for helping us with the insurance company to make sure that all the costs pertaining to the job were covered. Without your expertise, we would not have known how to make sure the insurance company did not lowball the cost of repairs to our home.

Our home is beautiful again and we love it.

Very truly yours

A handwritten signature in black ink, appearing to read 'Patricia Kanase', written in a cursive style.

PATRICIA KANASE